

R2S2 - What's in it for YOU?

Role Based Security and Interim Manual Fulfillment (IMF) Process

July 19, 2017

Greetings and Gratitude

Thank you for carving out time to spend with us today.

The purpose of our *R2S2 What's in it for YOU* bi-weekly forum is to share R2S2 updates, listen to your ideas and concerns and answer questions about the new service.

These sessions will help us develop training, job aids and other support tools to assist with a smooth transition to R2S2. We look forward to working with you,

-Your R2S2 OCM Team.

Session Objectives

- Role Based Security Matrix
- Wave Roll Out Overview
- Reserve America (RA) Blackout Period
- IMF Overview
- IMF Process
- Q & A

Roles And Security Staff Matrix

District	Park Unit	Staff Name	Cashier	Manager	Super Manager	Finance	Admin
SLO Coast	Hearst Castle	Michael Johnson					
SLO Coast	Hearst Castle	Sarah Walton					
SLO Coast	Hearst Castle	Rey Garcia					
SLO Coast	Hearst Castle						
SLO Coast	Hearst Castle						
SLO Coast	Hearst Castle						

Navigation tabs: HearstSLO | Orange | SanDiego | Gold Fields | (+)

- Each user from DPR who works in the R2S2 system will be assigned a Role by which to perform their daily operation
- Roles help identify which system module a user can access and what permissions they have within that module

R2S2 Alpha/Beta/Go-Live/Wave Rollout

Wave	# of Parks	DPR Profile Set-Up	Conduent T4T	DPR Training Begins	Week of Equipment Arrival	Equipment Deployment Begins
A/B/GL	6	8/21/2017	8/21/2017	9/5/2017	9/11/2017	9/15/2017
Wave 1	32	9/21/2017	10/2/2017	10/5/2017	10/16/2017	10/23/2017
Wave 2	29	11/2/2017	11/13/2017	11/16/2017	11/27/2017	12/4/2017
Wave 3	15	12/7/2017	12/18/2017	12/21/2018	1/8/2018	1/15/2018
Wave 4	27	1/4/2018	1/15/2018	1/18/2018	1/29/2018	2/5/2018
Wave 5	43	1/11/2018	1/22/2018	1/25/2018	2/7/2018	2/12/2018
Total R2S2 Parks	152					

WAVE 1

Wave	# of Parks	DPR Profile Set-Up	Conduent T4T	DPR Training Begins	Week of Equipment Arrival	Equipment Deployment Begins
Wave 1	32	9/21/2017	10/2/2017	10/5/2017	10/16/2017	10/23/2017

Monterey

- 1.Andrew Molera SP
- 2.Julia Pfeiffer Burns SP
- 3.Limekiln SP
- 4.Pfeiffer Big Sur SP
- 5.Fremont Peak SP
- 6.Henry W. Coe SP
- 7.San Juan Bautista SHP
- 8.Point Lobos SNR

*Monterey District Office

*Headquarters Pass Office

North Coast Redwoods

- 9.Benbow SRA
- 10.Grizzly Creek Redwoods SP
- 11.Humboldt Redwoods SNR
- 12.Richardson Grove SP
- 13.Sinkyone Wilderness SP
- 14.Standish-Hickey SRA
- 15.Del Norte Coast Redwoods SP
- 16.Jedediah Smith Redwoods SP
- 17.Patrick's Point SP
- 18.Prairie Creek
- 19.Redwoods SP

San Luis Obispo Coast

- 20.Hearst San Simeon SP
- 21.Montana de Oro SP
- 22.Morro Bay SP
- 23.Morro Strand SB

Orange Coast

- 24.Crystal Cove SP
- 25.Doheny SB
- 26.San Clemente SB
- 27.San Onofre SB
- *Orange Coast District Special Events Office
- *Orange Coast District Office

San Diego Coast

- 28.Border Field SP
- 29.Old Town San Diego SHP
- 30.Silver Strand SB
- 31.Torrey Pines SB
- 32.Torrey Pines SNR
- *Carlsbad SB
- *San Diego Coast District Office

WAVE 2

Wave	# of Parks	DPR Profile Set-Up	Conduent T4T	DPR Training Begins	Week of Equipment Arrival	Equipment Deployment Begins
Wave 2	29	11/2/2017	11/13/2017	11/16/2017	11/27/2017	12/4/2017

Gold Fields

1. Auburn SRA
2. Brannan Island SRA
3. Folsom Powerhouse SHP
4. Marshall Gold Discovery SHP
5. Folsom Lake SRA
(remaining sites)

Capital

6. California State Capitol Museum
7. Leland Stanford Mansion SHP
8. State Indian Museum SHP
9. Sutter's Fort SHP
10. Railtown 1897 SHP
11. Old Sacramento SHP

Inland Empire

12. California Citrus SHP
13. Lake Perris SRA
14. Mount San Jacinto SP

Angeles

15. Leo Carillo SP
16. Malibu Creek SP
17. Malibu Lagoon SB
18. Point Mugu SP
19. Topanga SP
20. Will Rogers SHP

Channel Coast

21. Carpinteria SB
22. La Purisima Mission SHP
23. El Capitan SB
24. Gaviota SP
25. Refugio SB
26. Emma Wood SB
27. San Buenaventura SB

Oceano

28. Oceano Dunes SVRA
29. Pismo SB

WAVE 3

Wave	# of Parks	DPR Profile Set-Up	Conduent T4T	DPR Training Begins	Week of Equipment Arrival	Equipment Deployment Begins
Wave 3	15	12/7/2017	12/18/2017	12/21/2018	1/8/2018	1/15/2018

Andreas

1. Hungry Valley SVRA
2. Hollister Hills SVRA

Tehachapi

3. Antelope Valley California Poppy Reserve SNR
4. Red Rock Canyon SP
5. Saddleback Butte SP
6. Silverwood Lake SRA
7. Colonel Allensworth SHP
8. Fort Tejon SHP

Colorado Desert

9. Anza-Borrego Desert SP
10. Cuyamaca Rancho SP
11. Palomar Mountain SP
12. Picacho SRA
13. Salton Sea SRA

Ocotillo Wells

14. Herber Dunes SVRA
15. Ocotillo Wells SVRA

WAVE 4

Wave	# of Parks	DPR Profile Set-Up	Conduent T4T	DPR Training Begins	Week of Equipment Arrival	Equipment Deployment Begins
Wave 4	27	1/4/2018	1/15/2018	1/18/2018	1/29/2018	2/5/2018

Central Valley

1. Calaveras Big Trees SP
2. Caswell Memorial SP
3. Columbia SHP
4. Indian Grinding Rock SHP
5. Turlock Lake SRA
6. George J. Hatfield SRA
7. McConnell SRA
8. San Luis Reservoir SRA
9. California State Mining and Mineral Museum
10. Millerton Lake SRA

Santa Cruz

11. Natural Bridges SB
12. New Brighton SB
13. Seacliff SB
14. The Forest of Nisene Marks SP
15. Wilder Ranch SP
16. Santa Cruz Mission SHP
17. Butano SP
18. Half Moon Bay SB

Santa Cruz Continued

19. Pescadero SB
20. San Gregorio SB
21. Manresa SB
22. Sunset SB
23. Big Basin Redwoods SP
24. Castle Rock SP
25. Henry Cowell Redwoods SP
26. Portola Redwoods SP
27. Pomponio SB

WAVE 5

Wave	# of Parks	DPR Profile Set-Up	Conduent T4T	DPR Training Begins	Week of Equipment Arrival	Equipment Deployment Begins
Wave 5	43	1/11/2018	1/22/2018	1/25/2018	2/7/2018	2/12/2018

Bay Area

1. Mount Diablo SP
2. China Camp SP
3. Samuel P. Taylor SP
4. Tomales Bay SP
5. Angel Island SP
6. Annadel SP
7. Bothe-Napa Valley SP
8. Sonoma Coast SP
9. Sugarloaf Ridge SP
10. Petaluma Adobe SHP
11. Sonoma SHP
12. Mount Tamalpais SP

Sonoma-Mendocino

13. MacKerricker SP
14. Russian Gulch SP
15. Westport-Union Landing SB
16. Hendy Woods SP
17. Manchester SP
18. Van Damme SP
19. Armstrong Redwoods SNR
20. Fort Ross SHP
21. Salt Point SP

Northern Buttes

22. Castle Crags SP
23. McArthur-Burney Falls Memorial SP
24. Clear Lake SP
25. Lake Oroville SRA
26. Bidwell Mansion SHP
27. Bidwell-Sacramento River SP
28. Colusa-Sacramento River SRA
29. Woodson Bridge SRA

Twin Cities

30. Carnegie SVRA
31. Prairie City SVRA

Sierra

32. Donner Memorial SP
33. Kings Beach SRA
34. Plumas-Eureka SP
35. Ed Z'berg Sugar Pine Point SP
36. Tahoe SRA
37. D. L. Bliss SP
38. Emerald Bay SP
39. Empire Mine SHP
40. Malakoff Diggins SHP
41. South Yuba River SP
42. Bodie SHP
43. Grover Hot Springs SP

Reserve America (RA) Blackout Period

- **When:** Will occur July 26th (Midnight) to July 31st (Midnight)
 - **Why:** R2S2 Project will need to extract the most up to date advanced reservations from RA prior to go-live (8/1)
 - **What:** All parks will continue to have access to Resource Manager in RA to run reports (**Daily In/Out**) and **DPR 453s** on Laser printers. Parks will no longer have access to Field Manager during this time.
- *Please note-**Hearst will continue to have access to both Venue Manager (for same day ticket reservations) and Resource Manager.

IMF Overview

Between August 1, 2017 and February 28, 2018, parks currently using Reserve America (RA) will use the **Interim Manual Fulfillment Process** to manage reservations and sales using the equipment currently at their locations. The new **R2S2 Report Portal** will support the IMF Process.

Walkthrough of IMF Training Guide

- R2S2 Team will Post IMF Training Guide at www.parks.ca.gov/r2s2

Questions/Discussion



Contact the R2S2 OCM Team

For the most current R2S2 information, log on to the R2S2 portal at:

www.parks.ca.gov/r2s2

If you have questions, send us an email at:

DPR.R2S2@Parks.ca.gov