

R2S2 - What's in it for YOU?

Tidbits for Today

Hot Topics &

Equipment Preview

April 26, 2017

Greetings and Gratitude

Thank you for carving out time to spend with us today.

The purpose of our *R2S2 What's in it for YOU* bi-weekly forum is to share R2S2 updates, listen to your ideas and concerns and answer questions about the new service.

These sessions will help us develop training, job aids and other support tools to assist with a smooth transition to R2S2. We look forward to working with you,

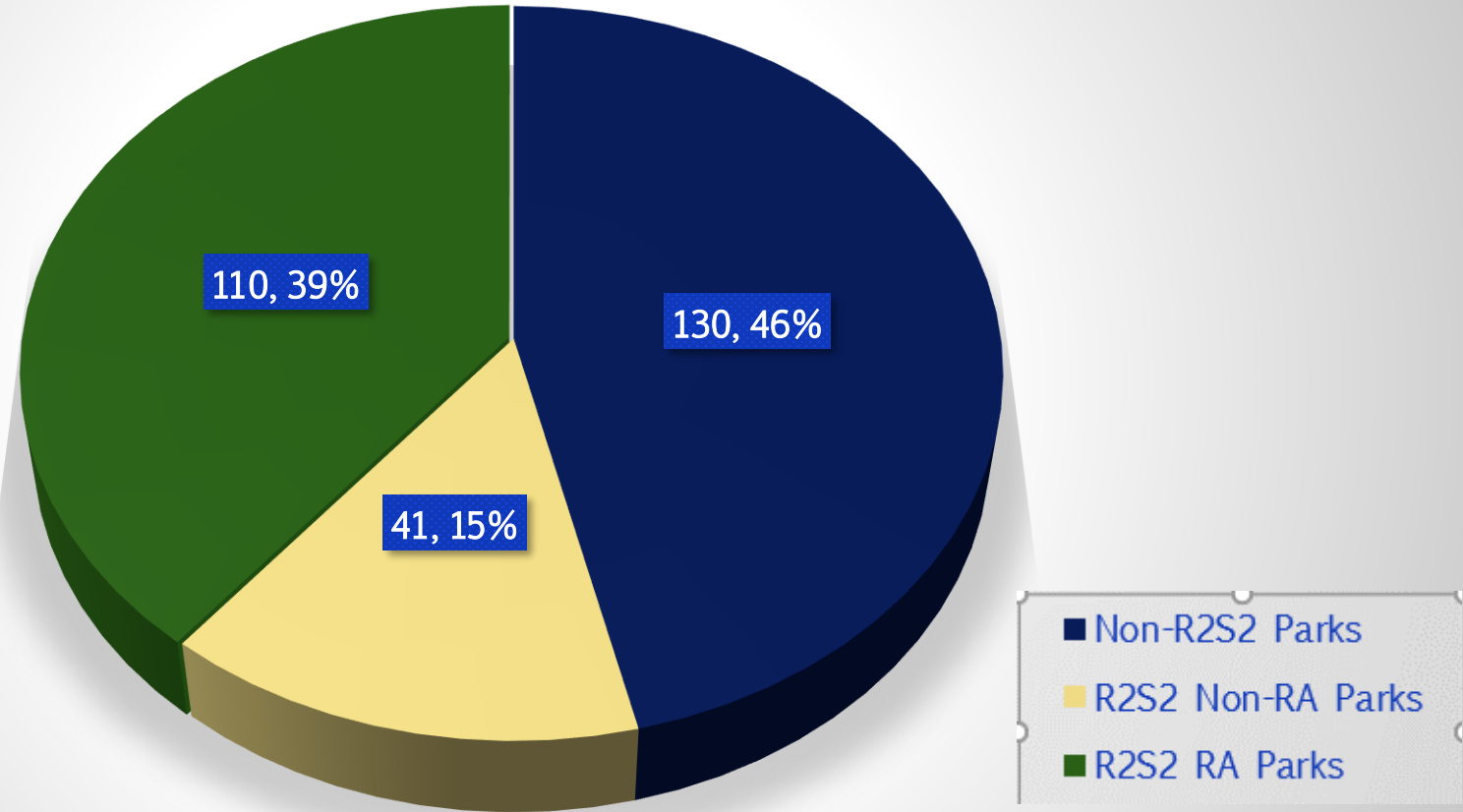
Sarah Walton and Michelle Kirwan, your OCM Team.

Session Objectives

- › Tidbits for Today
 - R2S2 and Who?
 - R2S2 and When?
- › Hot Topics
 - Reports
 - Training Update
 - Hearst End-to-End User Acceptance Testing (UAT)
- › Equipment Preview
- › Q & A

Tidbits for Today

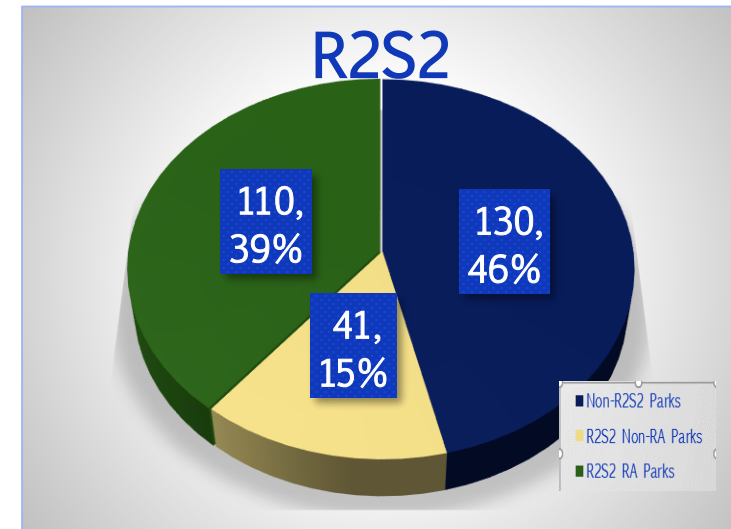
R2S2



R2S2 and Who?

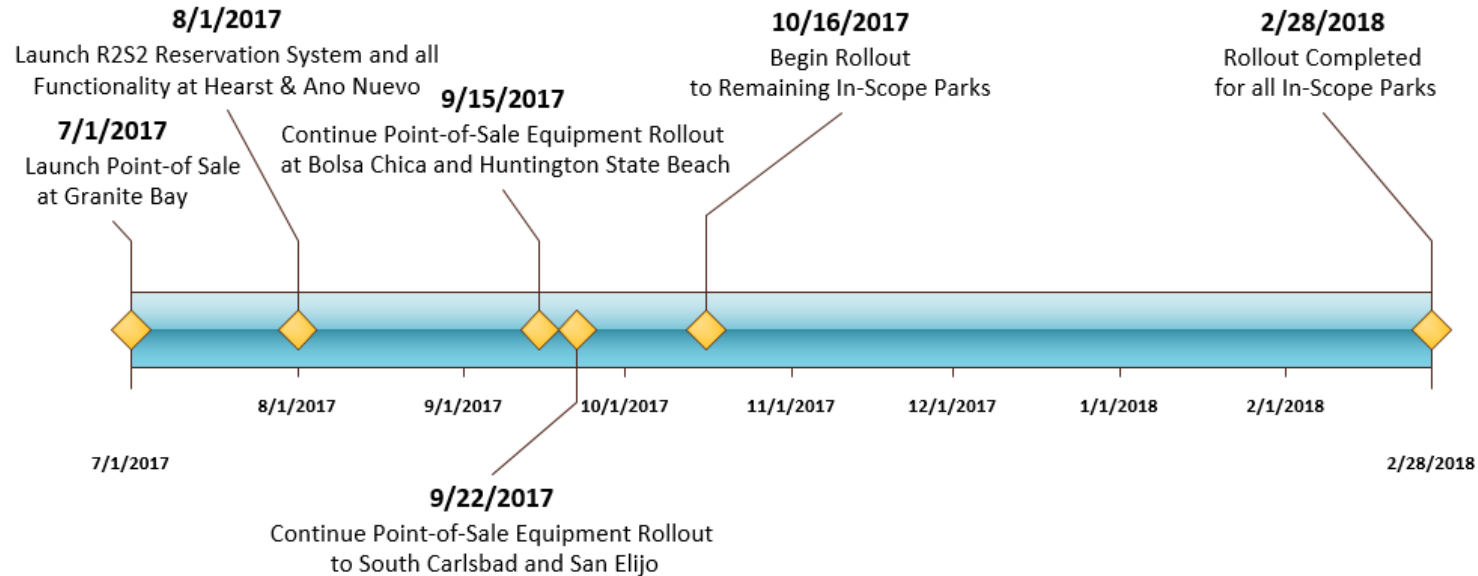
281 Parks across the State of California

- › 110 Currently on Reserve America will be on R2S2
- › 41 not on Reserve America will be on R2S2
- › 130 not on Reserve America will not be on R2S2
- › Five Waves for Equipment Rollout



R2S2 and When?

R2S2 Go Live Timeline



Alpha Site: Initial site to use live production data. Successful testing at Alpha sites triggers rollout to Beta sites.

*Non-Camping (day use) Alpha Site is Granite Bay – 7/1/2017
Camping Alpha Sites are South Carlsbad and San Elijo – 9/22/2017*

Beta Site: Secondary site for deployment following successful testing at Alpha site(s). Selected Beta sites are higher usage and incorporate live production data. Successful Beta site testing triggers initiation of full deployment.

Day-Use (non-camping) Beta Sites are Bolsa Chica and Huntington State Beach – 9/15/2017

Beginning October 16, 2017, rollout of point-of-sale devices and R2S2 functionality will commence for the remaining in-scope Park facilities. The Parks must have electricity and internet capability to achieve full use of the R2S2 Service. In this context, point-of-sale devices are all contractually required end-user hardware and software, as specified in SOW 6.3.5, to deliver and manage the R2S2 Service, for example:

- Desktops
- Mobile devices
- Tablets
- Scanners
- Printers
- Cash drawers
- Card readers

R2S2 and When - Continued

Tentative Waves and Targeted Equipment Rollout

- › Equipment Rollout:
 - Wave 1: 10/23/1017
 - Wave 2: 12/04/2017
 - Wave 3: 01/15/2018
 - Wave 4: 02/05/2017
 - Wave 5: 02/12/2018
- › Finalizing Park Units and Partners in Each Wave
- › Names and Locations at Next WIIFY (May 10, 2017)

R2S2 and Reports

Report Access Made Easy

1. Click on <https://calird.usedirect.com/CaliforniaReports/Reports.aspx>
2. Choose a report



Training Update

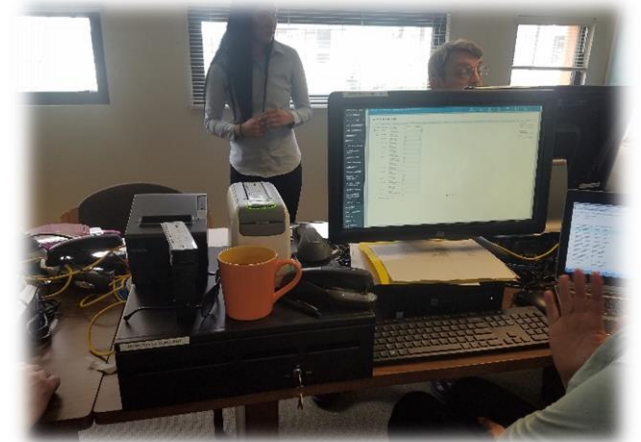
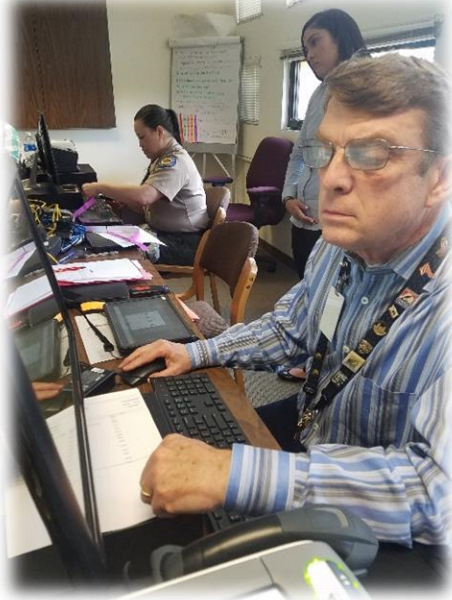
16 Training Modules

- › 3 Under Review by Training Workgroup
- › Training Schedule Nearing Completion
- › Training Locations Under Discussion
- › T4T (Training for Trainers) Being Identified
- › Next Steps



User Acceptance Testing at Hearst

- › End-to End UAT in Full Force
- › On-site Testing Support
- › 30 Test Scripts Successfully Executed and Passed



Equipment Preview

Touch Screen Monitor



Equipment Preview

Fixed Monitor



Equipment Preview

Tablet



Equipment Preview

Receipt Printer



Equipment Preview

Hand-Held Scanner



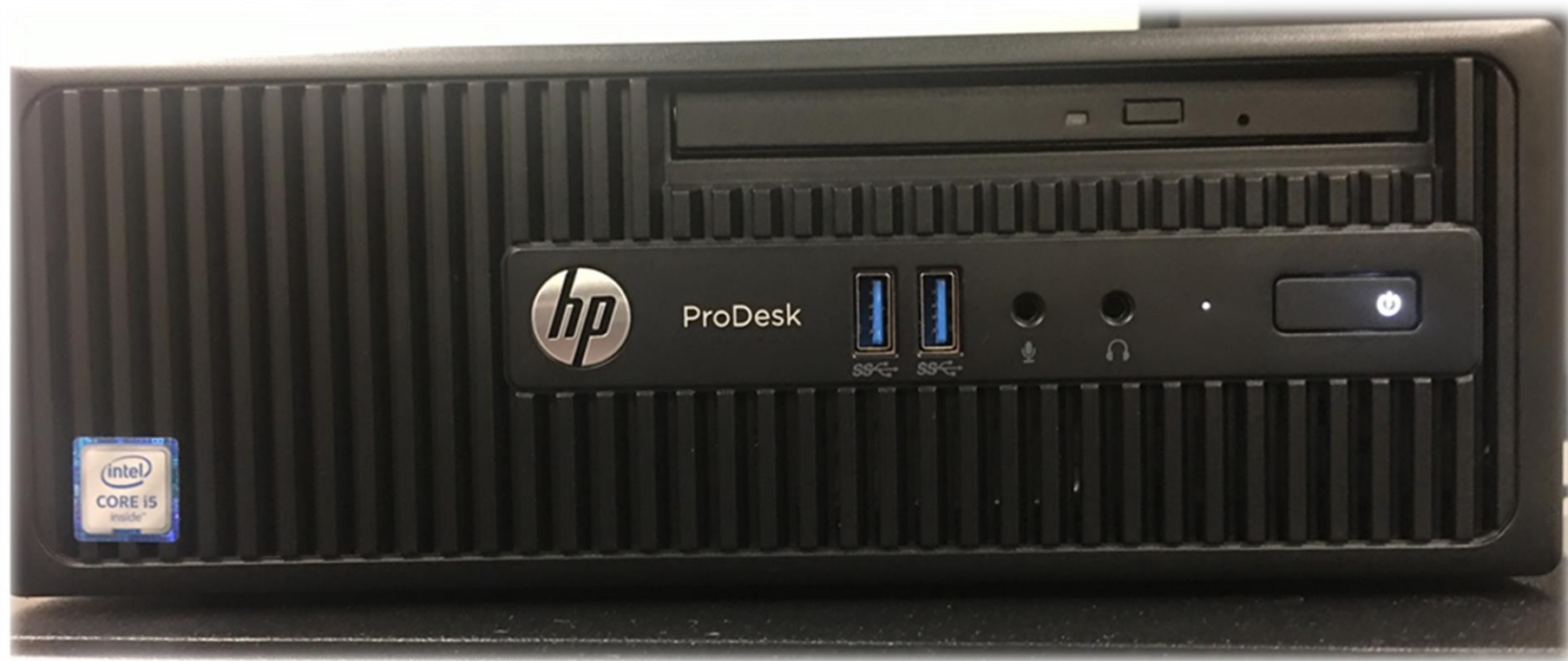
Equipment Preview

Printer



Equipment Preview

Computer



Equipment Preview

Cash Drawer





Contact the R2S2 OCM Team

For the most current R2S2 information, log on to the R2S2 portal at:

www.parks.ca.gov/r2s2

If you have questions, send us an email at:

DPR.R2S2@Parks.ca.gov