There are two important messages in this document. **Please read completely** and distribute to staff working in the district and sector offices, as well as those working in the numerous fee collection locations across the state.

- 1. Details and timing of the Interim Manual Fulfillment Process (including ordering the perforated paper for the new Form 453)
- 2. Information about the disposition of ReserveAmerica equipment after deployment of the R2S2 equipment.

# If You Use an Okidata Printer to Print 453s OR Print Reserve America Reports to Manage Reservations PLEASE READ

**Background**: Between August 1, 2017 R2S2 Go-Live and March 2018, many of the parks scheduled for R2S2 in one of the five rollout waves will have to use an Interim Manual Fulfillment Process (IMFP) until they receive their R2S2 equipment.

**Action**: To ensure these locations can print due-in (and other) reports from the R2S2 platform AND the newly formatted Form 453 on perforated paper (to replace those currently printed on the okidata printers), we asked staff to run a Printer Test. 211 FCLs participated in the test effort and submitted results.

If you did not receive the Printer Test or a request to run the new 453, you may launch the attached PowerPoint instructions. Use the Due-In report to test printing capability for the reports. This is a test environment and only contains data for some parks. If you select Big Basin Redwoods SP, you can print a report with data. You also may print the 453 by selecting the 453 link from the report portal as show in the instructions. We recommend you test the new Form 453 with the perforated paper.

**New 453 Perforated Paper - Deliveries Coming Soon to Some Districts**: During the July 5, 2017 What's In It For You forum, the R2S2 Team shared that parks with reservable overnight, group day-use and boat-use inventory on the ReserveAmerica system will be using the Interim Manual Fulfillment Process to check in visitors with advance reservations starting August 1, 2017. These parks will continue to use the IMFP until they receive their R2S2 point-of-sale equipment.

Parks currently printing the R453 form on the two-part tractor-feed paper (shown below) on their ReserveAmerica Okidata dot-matrix printers will print the new Form 453s on plain perforated paper using their ReserveAmerica (or DPR) laser or inkjet printers.



The interim Form 453 prints 3 reservations on each letter-sized sheet, generating a tag for the camp board, a second tag if needed for accounting purposes and a third windshield tag for the visitor (left to right in the picture below).



These reports may be printed in advance, just as the current 453s may be printed in advance of visitors' arriving.

Perforated paper supplies have been ordered and stored at the DARC Warehouse in Sacramento in quantities sufficient to supply each park as long as they need to use the IMFP (until they receive their R2S2 equipment). Perforated paper delivery to the district offices will begin the week of July 10, 2017.

**We need your help** to ensure perforated paper is distributed to each fee collection location that currently prints 453s on Okidata printers prior to our August 1, 2017 go-live date.

Folks will continue using the Interim Manual Fulfillment Process, and the perforated paper, until they receive their R2S2 equipment based on the five R2S2 equipment deployment waves, pictured on the next five pages.

If you have questions about this process or need more information, please email the R2S2 Team at: DPR.R2S2@parks.ca.gov

### WAVE 1

### **Monterey**

1.Andrew Molera SP

2.Julia Pfeiffer Burns SP

3.Limekiln SP

4.Pfeiffer Big Sur SP

5.Fremont Peak SP

6.Henry W. Coe SP

7.San Juan Bautista SHP

8.Point Lobos SNR

\*Monterey District Office

\*Headquarters Pass Office

#### North Coast Redwoods

9.Benbow SRA

10.Grizzly Creek Redwoods SP

11. Humboldt Redwoods SNR

12.Richardson Grove SP

13.Sinkyone Wilderness SP

14.Standish-Hickey SRA

15.Del Norte Coast Redwoods SP

16.Jedediah Smith Redwoods SP

17.Patrick's Point SP

18.Prairie Creek

19.Redwoods SP

### San Luis Obispo Coast

20.Hearst San Simeon SP

21.Montana de Oro SP

22.Morro Bay SP

23.Morro Strand SB

#### **Orange Coast**

24.Crystal Cove SP

25.Doheny SB

26.San Clemente SB

27.San Onofre SB

\*Orange Coast District Special Events Office

\*Orange Coast District Office

### San Diego Coast

28.Border Field SP

29.Old Town San Diego SHP

30.Silver Strand SB

31. Torrey Pines SB

32.Torrey Pines SNR

\*Carlsbad SB

\*San Diego Coast District Office



### WAVE 3

### **Colorado Desert Ocotillo Wells Tehachapi Andreas** 3.Antelope Valley California Poppy 1.Hungry Valley SVRA 9.Anza-Borrego Desert SP 14.Herber Dunes SVRA Reserve SNR 2.Hollister Hills SVRA 10.Cuyamaca Rancho SP 15.Ocotillo Wells SVRA 4.Red Rock Canyon SP 11.Palomar Mountain SP 5.Saddleback Butte SP 12.Picacho SRA 6.Silverwood Lake SRA 13.Salton Sea SRA 7.Colonel Allensworth SHP 8.Fort Tejon SHP

### WAVE 4

### **Central Valley**

- 1.Calaveras Big Trees SP
- 2.Caswell Memorial SP
- 3.Columbia SHP
- 4.Indian Grinding Rock SHP
- 5.Turlock Lake SRA
- 6.George J. Hatfield SRA
- 7.McConnell SRA
- 8.San Luis Reservoir SRA
- 9.California State Mining and Mineral Museum
- 10.Millerton Lake SRA

#### Santa Cruz

- 11.Natural Bridges SB
- 12.New Brighton SB
- 13.Seacliff SB
- 14.The Forest of Nisene Marks SP
- 15.Wilder Ranch SP
- 16.Santa Cruz Mission SHP
- 17.Butano SP
- 18.Half Moon Bay SB

#### **Santa Cruz Continued**

- 19.Pescadero SB
- 20.San Gregorio SB
- 21.Manresa SB
- 22.Sunset SB
- 23.Big Basin Redwoods SP
- 24.Castle Rock SP
- 25.Henry Cowell Redwoods SP
- 26.Portola Redwoods SP
- 27.Pomponio SB

### WAVE 5

#### **Bay Area** Sonoma-Mendocino **Northern Buttes Twin Cities** Sierra 30.Carnegie SVRA 1.Mount Diablo SP 22.Castle Crags SP 32.Donner Memorial SP 13.MacKerricker SP 2.China Camp SP 23. McArthur-Burney Falls Memorial SP 31.Prairie City SVRA 33.Kings Beach SRA 14.Russian Gulch SP 3.Samuel P. Taylor SP 15. Westport-Union Landing 34.Plumas-Eureka SP 24.Clear Lake SP 4.Tomales Bay SP 35.Ed Z'berg Sugar Pine 16.Hendy Woods SP 25.Lake Oroville SRA Point SP 5.Angel Island SP 17.Manchester SP 26.Bidwell Mansion SHP 36.Tahoe SRA 6.Annadel SP 18.Van Damme SP 27. Bidwell-Sacramento 37.D. L. Bliss SP 7.Bothe-Napa Valley SP River SP 19. Armstrong Redwoods 38.Emerald Bay SP 8. Sonoma Coast SP 28. Colusa-Sacramento 39.Empire Mine SHP River SRA 9.Sugarloaf Ridge SP 20.Fort Ross SHP 40.Malakoff Diggins SHP 29. Woodson Bridge SRA 10.Petaluma Adobe SHP 21.Salt Point SP 41.South Yuba River SP 11.Sonoma SHP 42.Bodie SHP 12.Mount Tamalpais SP 43.Grover Hot Springs SP

# If Your Park will Receive R2S2 Equipment PLEASE READ

**Background**: The R2S2 Project Team will deploy R2S2/ReserveCalifornia equipment in five waves between August 1, 2017 and February 28, 2018. In addition to delivering, installing and testing the new equipment, team members will remove the equipment that currently belongs to Reserve America (RA). The RA equipment becomes DPR property at midnight July 31, 2017, when the RA contract expires. The R2S2 Team needs your help to identify and label the RA equipment to ensure this equipment is disposed of properly upon receipt and installation of the R2S2 equipment.

**Action**: DPR staff will place a label (provided by the R2S2 Team) on each piece of RA equipment in their possession. This will help the R2S2 Team identify the RA equipment and will ensure removal and disposition in accordance with California recycling regulations for electronic waste.

**Process**: Each location scheduled to receive R2S2 equipment will receive brightly colored labels, instructions and a checklist for the RA equipment through inter-office mail. Staff will place a label on each piece of RA equipment and complete the checklist by the date specified in the instructions. RA equipment may include:

- Desktop/Tower/Laptop
- Monitors
- Keyboards
- Computer Mice
- Laser printers
- Okidata dot matrix printers
- Cash drawers (needs further discussion)
- Non-RA credit card readers
- Power cords for items listed above

**DPR Staff will** print the park name and equipment location (e.g., Folsom Lake SRA, Granite Bay kiosk) on the labels provided and will attach a label to each piece of RA equipment. Staff also will complete the RA equipment checklist as described in the instructions. This includes listing hard drive and card reader (VX 520) identification numbers and any DPR property tag numbers.

**The R2S2 Team will** disconnect and remove all labeled RA equipment according to the executed statement of work as follows:

- Verify checklist/catalog entries and return the checklists to DPR Headquarters.
- Remove hard drives and card readers and deliver to designated Parks location.
- Dispose of or recycle all other electronic equipment in accordance with DPR and California regulations.

**Next Steps**: The R2S2 Team will coordinate distribution of the instructions, checklist and stickers to each park scheduled to receive R2S2equipment. The park will coordinate distribution to each fee collection location within the park. Additionally, the R2S2 Team will provide contact numbers for support if staff have questions as they work through this Equipment Disposition Process.