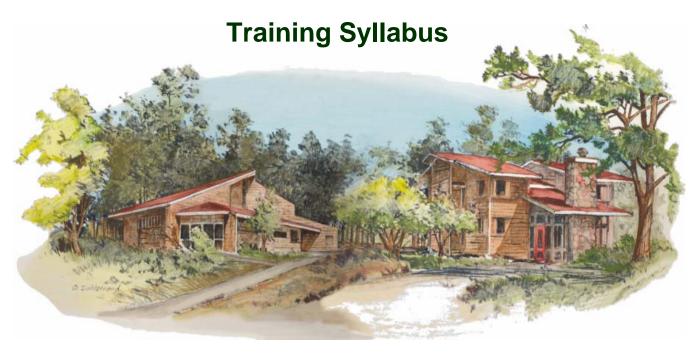
State of California . The Resources Agency . Department of Parks and Recreation

EMERGENCY MEDICAL TECHNICIAN

September 30-October 20, 2007



William Penn Mott Jr. Training Center



Memorandum

Date: August 21, 2007

- To: Supervisor
- From: Department of Parks and Recreation William Penn Mott Jr. Training Center
- Subject: Employee Attendance at Formal Training

An employee from your office will soon be attending the formal training program described in the attached. Please insure that the employee is fully prepared to attend the session and that the groundwork is laid for the employee's implementation of the training upon returning to work.

You can assist with capturing the full value of the training by taking the following steps:

Prior to Training

- 1. Make sure that **specific** employee needs are identified and, if necessary, called immediately to the attention of the Training Coordinator.
- 2. Review with the employee the reason for the employee's attendance.
- 3. Review objectives and agenda with the employee.
- 4. Discuss objectives and performance expected after the training.

Immediately Following Attendance

- 1. Discuss what was learned and intended uses of the training.
- 2. Review the employee's assessment of the training program for its impact at the workplace and review the due date of the Post-Training Evaluation form.
- 3. Support the employee's use of the training at the work place.

Prior to Three Months Following Training

- 1. Employee after discussion with the supervisor login to the Employee Training Management System (ETMS) to complete the Post-Training Evaluation form.
- 2. Supervisor evaluates the effectiveness of the training on the employee's job performance and login to the ETMS to complete the Training Effectiveness Assessment form.

Thank you for your assistance in seeing that the full benefit of training is realized.

Michael Gree

Michael D. Green Department Training Officer (Acting)

Attachment

cc: Participant

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Mission Statement Training Office

The mission of the Training Office is to improve organizational and individual performance and productivity through consulting and collaboration, training and human resources development.

TRAINING CENTER STAFF

	. Department Training Officer (Acting)
Joanne Danielson	Academy Coordinator
Chuck Combs	Training Specialist
Dave Galanti	Training Specialist
Sara Skinner	Training Specialist
Michelle Gardner	Cadet Training Officer
Connie Breakfield	Cadet Training Officer
Pamela Yaeger	Assistant Program Coordinator
Bill Spencer	Assistant Program Coordinator
Edith Alhambra	Assistant Program Coordinator
Summer Kincaid	Assistant Program Coordinator
Eric Marks	Program Assistant
	Program Assistant

THE MISSION

of the California Department of Parks and Recreation is to provide for the health, inspiration and education of the people of California by helping to preserve the state's extraordinary biological diversity, protecting its most valued natural and cultural resources, and creating opportunities for high quality outdoor recreation.



FORMAL TRAINING GUIDELINES

Welcome to formal training, an essential component in your career development.

Since 1969, our Department has been providing a continuously changing number of diverse training programs at its main training facility, the William Penn Mott Jr. Training Center, and other locations including Marconi Conference Center and, most recently, the Two Rivers Training Facility in Sacramento. The Department strives to enhance your learning and job performance with formal training of the highest quality.

Our Department's dedication to training is only one aspect of its commitment to you and to the public. This commitment is costly and represents an important investment in you and your career. You and the Department realize a return on that investment by your positive participation in formal training itself and post training follow-through.

The program you will be participating in is described in this training syllabus, which outlines what you can expect from this training and what is expected of you. This syllabus details what you should do before you leave for training; what to do when you arrive; what you will be doing while in training; and, importantly, what you should be able to do when you return to your work site. Specifically:

- 1. SYLLABUS: The syllabus is now accessible on the Employee Training Management System (ETMS). You should print a copy of the syllabus to bring with you to class. Your copy of this syllabus is an important part of your training experience and should be brought with you to training. Read it before you arrive and review it following the program along with material you received at training.
- PRE-TRAINING ASSIGNMENTS: Your completion of pre-training assignments is essential to the success of your training. You are responsible for all reading assignments in preparation for classroom sessions. Time will be provided during working hours to accomplish any assignments which involve either individual or group efforts and resources. (Pre-training assignments are listed in the "Training Attendance Requirements" section.)
- 3. TRAVEL: Arrange your travel to and from the training through your District or

Office. (No reimbursement for travel expense - including per diem costs - will be approved for travel not specifically authorized in advance by the District Superintendent.) Individuals may claim reimbursement for incidental expenses incurred as outlined in DAM 0410.6. The Training Center does not have the capability to provide transportation to/from Monterey Airport.

4. HOUSING: Housing will be assigned to you on a shared-room basis and will be available from 3:00 p.m. on the date of arrival to 12:00 noon on the date of departure. The Department provides your room and board expenses at the Training Center only. No per diem allowance will be authorized for living off-grounds. This does not preclude living off-grounds at your own expense. Please advise the Department Training Officer no later than one week before your scheduled arrival if you plan to live off-grounds. No animals are permitted in Asilomar housing. In the event of an emergency, staff must know your room assignment, therefore, you may not switch rooms without staff approval. Overnight guests are not allowed in the buildings unless registered beforehand at the front desk in Asilomar's Administration Building. Quiet hour for lodge living areas is 10:00 p.m.

HOUSING CANCELLATION POLICY: If you do not need lodging or must change or cancel your reservation, you must contact the Training Center at least 72 hours prior to your date of arrival. The Training Center is committed to ensuring that the reservation that has been made for you is accurate and needed.

5. MEALS: Meals will be provided, semi-cafeteria style, from dinner on the date of arrival through lunch on the date of departure. Meals will be served at 7:15 a.m. for breakfast, 12:00 noon for lunch, and 6:00 p.m. for dinner. Hot or box lunches may be provided on some days. If you require a special diet, notify the Asilomar Chef at 831-372-8016 no later than one week before your scheduled arrival.

In order to assist participants with limited mobility, Asilomar provides a shuttle to and from the dining hall. Please contact either Asilomar staff upon check in, or Training Center staff upon your arrival, for instructions on arranging a transport.

- 6. OFF-GROUNDS ACCOMMODATIONS: When authorized to stay off-grounds by the Department Training Officer, the Training Center will pickup the cost of your room and meals at the current DPR Asilomar rate. If you stay off grounds and have meals on grounds, the Training Center will authorize only what the Department pays Asilomar for lodging.
- 7. CLOTHING: Field uniforms as found in "Description of Required Field Uniforms", DOM Chapter 2300, Uniform Handbooks, not including optional items, will be worn

daily by all uniformed employees during formal training sessions <u>unless</u> <u>otherwise specified in the Program Attendance Checklist</u>. Non-uniformed employees shall wear professional business attire.

Because we are on the conference grounds with many other groups, and the image we project as State Park employees is important not only during working hours but off duty hours as well, your informal sportswear should be appropriate.

- 8. ROOM SAFES: Two safes have been installed in each of the lodge rooms used by the Training Center (Live Oak, Tree Tops, and Deer Lodge). These safes are a type that allows the user to input their own combination of numbers to facilitate opening and closing. The Training Center has a master key for emergency entry. Safes are to be left in the open position when checking out of your room.
- 9. WEAPONS: <u>Weapons are permitted in rooms under the following conditions</u>. Authorized firearms and magazines stored while at the Training Center shall be in a safe condition and stored in one of the following locations: your room safe in Live Oak, Tree Tops, or Deer Lodge, one of the Training Center's safes in the Whitehead Room or secured in your vehicle.
- 10 ALCOHOLIC BEVERAGES: Participants shall not possess or consume alcoholic beverages in common areas (living room) while on the Asilomar Conference Grounds unless provided and hosted by Concessionaire Delaware North.
- 11. SMOKING: Smoking is not permitted in the Training Center or in any lodge or guest room on the Asilomar Conference Grounds.
- 12. TRAINING CENTER: The Training Center is located on Asilomar Conference Grounds, part of Asilomar State Beach. The Conference Grounds are operated for our Department by a concessionaire, and all lodging and food services are provided to us by employees of the concessionaire. Constant efforts are made to maintain a sound, harmonious working relationship between the Department and concessionaire. None of us can expect preferential treatment for any reason and, as a departmental employee, you will be expected to join in our continuing effort toward an effective relationship with each Asilomar concession staff member. On occasion, non-departmental groups may be staying in the same lodges. It is imperative that you represent the Department well on and off duty.
- 13. REGISTRATION: When you arrive at Asilomar Conference Grounds, go directly to the front desk at the Asilomar Administration Building for your room key and dining room ticket. If you require vegetarian meals, notify the front desk representative and your meal ticket will be marked accordingly.
- 14. COURSE LEADERS: The formal training you will attend is developed and, for the most part, conducted by experienced State Park employees in field and staff positions. Some courses will be conducted by qualified instructors from other

agencies and educational institutions. Your course leaders have proven their ability and knowledge in their profession, and provide a level of expertise difficult to match.

- 15. TRAINING CENTER STAFF: A Training Center staff member has been assigned responsibility for your training group as well as for your training program. That staff member usually serves as a Course Leader as well as a Coordinator. During the program, you may be asked to assist Training Center staff in the logistics of your training program (organizing field trip transportation, supervising classroom breaks, etc.). Center staff will do all within their power to make your training experience pleasant and meaningful.
- 16. TRAINING MATERIALS: May be made available to you at both your unit and the Training Center. Handout materials issued at your unit should be brought to training for possible use. A conference binder or notebook will be issued to you at the training session for note taking and convenience in handling materials. Copies of DAM and DOM will be available to you for self-study. Bring your own pens and pencils.
- 17. ATTENDANCE: Regular attendance is a critical course requirement and your participation is important to the success of this training. All absences, except those of an emergency nature, must be approved in advance by the Training Specialist.
- 18. COLLEGE CREDIT: Most training programs are accredited by Monterey Peninsula College for lower division credit. If you successfully complete an accredited program, you will receive either a letter grade or a credit/no-credit designation.
- 19. VEHICLES: All vehicles should be parked in the lots adjacent to the Training Center. Any questions regarding use of a State vehicle while at the Training Center should be discussed with your supervisor prior to your departure for training, or with your Program Coordinator while at the Training Center.
- 20. BICYCLES: If you bring your bicycle, store it in the bicycle shed next to the Training Center. Bicycles may not be brought into any building nor chained to lamp posts, trees, etc. The Training Center has a limited number of bicycles available for your use. Prior to your use, you are required to complete a safety inspection and sign a waiver which is posted in the bicycle shed.
- 21. MAIL: Mail forwarded to you during your time at the Center should be addressed to you in care of:

Department of Parks and Recreation WILLIAM PENN MOTT JR. TRAINING CENTER P. O. Box 699, Pacific Grove, CA 93950

22. CELL PHONES: As a courtesy to your fellow participants and course leaders

ensure that your cell phone is turned off during classes. Participants should not be receiving or making cell phone calls during class time. Please limit those calls to your breaks.

- 23. FAX: The Training Center's FAX number is (831) 649-2824.
- 24. TELEPHONE: Limit phone calls during classroom hours to urgent business or emergencies. Anyone wishing to contact you by telephone during working hours should call the Center at (831) 649-2954. Calls after 5:00 p.m. or during weekends should be made to (831) 372-8016, Asilomar Conference Grounds, and the caller should tell the switchboard operator you are with a Department of Parks and Recreations training group. Please Note: There are no longer pay telephones outside of the Training Center. There are pay telephones located at the Asilomar Administration Building.
- 25. LAUNDRY AND DRY CLEANING: May be taken care of by you at one of several local establishments. An iron is available for 24-hour checkout from the Training Center front desk.
- 26. RECREATION: Facilities available on grounds include a heated swimming pool, ping-pong and pool tables, and a volleyball court. The Monterey area offers horseback riding, golf, tennis, racquetball, deep sea fishing, and many historical landmarks and scenic sights to explore.
- 27. POST-TRAINING ASSIGNMENTS: In connection with formal training are to be completed under the direction of your supervisor. See "Program Attendance Requirements" in this syllabus.
- 28. COFFEE AND REFRESHMENT BREAK: Will be available throughout each session at the Center. You will be asked to contribute to the "Hospitality Fund" to defray expenses. Please <u>bring your own coffee cup</u>.

PROGRAM ATTENDANCE CHECKLIST

To assist you in your preparation for formal training, the following checklist is provided:

- Be sure you have read and understand the EMT Program Syllabus prior to the first scheduled session.
 - 2. Arrange your travel through your District Office.
- 3. Uniforms will not be required. Informal clothing is permitted however, clothing should reflect a professional and positive image.
 - Such casual clothing as undershirts, crop or midriff tops, tank tops, shorts/miniskirts, clothing with inappropriate designs or wording, and ragged and/or badly faded jeans do not reflect a positive image.
 - Closed toe shoes, no sandals, must be worn.
 - For the ten-hour clinical you will need to wear your uniform pants and a white polo shirt.
 - 4. Visit the National Registry website and become familiar with their program, skills and testing process.
 - 5. Attempt to borrow an EMT text and pre-read the topics to be covered during the first week. This will help immensely in preparing for the course.
 - 6. Become familiar with the enclosed skill sheets especially Patient Assessment Medical and Trauma.

Please Note: An EMT textbook will be given to you on the first day of class.

There is a ten-hour clinical required for this class, which most likely will be scheduled over one of the weekends. It is recommended that you leave the weekends open for the clinical and for additional skills practice at the Training Center.

POST-TRAINING ASSIGNMENT

Prior to ninety days after the completion of this program, the employee and his/her supervisor should sit down and discuss the impact and assess the effectiveness this program has had on the employee. Then both the supervisor and employee should login to the Employee Training Management System (ETMS) and complete the Post-Training Evaluation form (an email will be sent to both employee and supervisor notifying them that the evaluation needs to be completed).

The post-training evaluation process is intended to provide a bridge between classroom instruction and the on-the-job application of training. The information obtained through this process will assist the training participant, supervisor, and Training Center in providing a return on the investment the Department has on training.

Sunday <u>September 30</u> 1500-	Registration: Check-In at Asilomar Conference Grounds Administration Building	All
Monday <u>October 1</u> 0800-0900 0900-1200 1200-1300 1300-1700 1700-1800	Orientation - EMT Program Introduction to Emergency Medical Care <i>Lunch</i> The Human Body Scene Size-Up	Staff
Tuesday <u>October 2</u> 0800-0900 0900-1100 1100-1200 1200-1300 1300-1400 1400-1600 1600-1700	Quiz and Review The Well-Being of the EMT-Basic The Initial Assessment and Documentation <i>Lunch</i> The Initial Assessment and Documentation Introduction to Assessment of the Trauma Patient Introduction to Assessment of the Medical Patient	Staff
Wednesday October 3 0800-0900 0900-1200 1200-1300 1300-1500 1500-1700	Quiz and Review Airway and Management <i>Lunch</i> Vital Signs and SAMPLE History Respiratory Emergencies	Staff
Thursday October 4 0800-0900 0900-1200 1200-1300 1300-1400 1400-1700	Quiz and Review Cardiac Emergencies <i>Lunch</i> Cardiac Emergencies LAB	Staff

Friday <u>October 5</u> 0800-0900 0900-1200 1200-1300 1300-1500 1500-1700	Quiz and Review Injuries to the Head and Spine <i>Lunch</i> Bleeding and Shock LAB	Staff
Saturday <u>October 6</u>	Clinical Assignments and Skills Practice	
Sunday <u>October 7</u>	Clinical Assignments and Skills Practice	
Monday <u>October 8</u> 0800-0900 0900-1200 1200-1300 1300-1700	Quiz and Review Musculoskeletal Injuries <i>Lunch</i> LAB	Staff
Tuesday <u>October 9</u> 0800-0900 0900-1200 1200-1300 1300-1500 1500-1700 1700-1800	Quiz and Review Obstetrical and Gynecological Emergencies <i>Lunch</i> LAB Soft-Tissue Injuries General Pharmacology	Staff
Wednesday <u>October 10</u> 0800-0900 0900-1000 1000-1200 1200-1300 1300-1500 1500-1800	Quiz and Review Acute Abdominal Emergencies Lifting and Moving Patients <i>Lunch</i> Infants and Children LAB	Staff

Thursday October 11 0800-0900 0900-1100 1100-1200 1200-1300 1300-1500 1500-1700	Quiz and Review Diabetic Emergencies and Altered Mental Status Communications <i>Lunch</i> Communications LAB	Staff
Friday <u>October 12</u> 0800-1000 1000-1200 1200-1300 1300-1500 1500-1700	LAB Environmental Emergencies <i>Lunch</i> LAB Behavioral Emergencies	Staff
Saturday <u>October 13</u>	CLINICAL ASSIGNMENTS and Skills Practice	
Sunday <u>October 14</u>	CLINICAL ASSIGNMENTS and Skills Practice	
Monday		
October 15 0800-0900 0900-1000 1000-1200 1200-1300 1300-1500 1500-1700	Quiz and Review Geriatric Patients Medical/Legal and Ethical Issues <i>Lunch</i> Allergic Reactions LAB	Staff

Wednesday October 17

0800-0900	Quiz and Review	Staff
0900-1000	Ongoing Assessment	
1000-1200	Putting It All Together for the Medical Patient	
1200-1300	Lunch	
1300-1500	Putting It All Together for the Trauma Patient	
1500-1700	LAB	

Thursday October 18

0800-0900	Quiz and Review	Staff
0900-1100	Special Operations	
1100-1200	Gaining Access and Rescue Operations	
1200-1300	Lunch	
1300-1700	LAB	

Staff

Friday October 19	
0800-1000	DPR EMT Written Final
1000-1200	National Registry Skills Testing
1200-1300	Lunch
1300-1600	National Registry Skills Testing
1600-1700	Course Evaluation

EMERGENCY MEDICAL TECHNICIAN

PROGRAM OUTLINE	<u>Hours</u>
PROGRAM ORIENTATION	. 1
STUDENT TESTING	. 14
TOPICS	72
Introduction to Emergency Medical Care	
The Human Body	
The Well-Being of the EMT-Basic	
Scene Size-up	
The Initial Assessment	
Assessment of the Trauma Patient	
Assessment of the Medical Patient	
Airway Management	
Vital Signs and SAMPLE History	
Respiratory Emergencies	
Cardiac Emergencies	
Injuries to the Head and Spine	
Bleeding and Shock	
Musculoskeletal Injuries	
Obstetrical and Gynecological Emergencies	
Soft Tissue Injuries.	
General Pharmacology	
Lifting and Moving Patients	
Diabetic Emergencies and Altered Mental Status	
Infants and Children	
Environmental Emergencies	
Communications	
Geriatric Patients	
Behavioral Emergencies	
Allergic Reactions	
Poisoning and Overdose Emergencies	
Medical/Legal and Ethical Issues	
Ongoing Assessment	
Putting It All Together for the Medical Patient	
Putting It All Together for the Trauma Patient	
Ambulance Operations	
Gaining Access and Rescue Operations	
Special Operations	
EMS Response to Terrorism	

PROGRAM OUTLINE

<u>Hours</u>

<u>SKILLS</u>	
Patient Evaluation	
Airway Management/Oxygen	
Bleeding Control	
Bandages and Dressings	
Immobilization Techniques	
Splinting	
Lifting and Moving Techniques	
Childbirth	
Oral Glucose Administration.	
COURSE EVALUATION	1
	<u> </u>
Total Hours	120

EMERGENCY MEDICAL TECHNICIAN

PROGRAM ORIENTATION

<u>Purpose</u>: The course content and logistics of the training will be reviewed. Formal registration materials for Monterey Peninsula College will be completed.

Learning Objectives: By the close of the session the participant will

- 1. Be formally registered through Monterey Peninsula College.
- 2. Review course content, procedure, grading and evaluation process.
- 3. Adhere to all training guidelines.

PERFORMANCE OBJECTIVES

<u>Purpose</u>: The participant will demonstrate the knowledge and skills required of an Emergency Medical Technician-Basic by Title 22, Division 9, Chapter 2, California Code of Regulations in the following subject areas. The course content shall meet the United States Department of Transportation's EMT-Basic National Standard Curriculum, DOT HS 808 149, August 1994.

- 1. Module 1 Preparatory
- 2. Module 2 Airway
- 3. Module 3 Patient Assessment
- 4. Module 4 Medical Emergencies
- 5. Module 5 Trauma
- 6. Module 6 Younger and Older Patients
- 7. Module 7 Operations

SUMMARY

Purpose: To summarize and evaluate the program.

Learning Objectives: By the close of the session, the participant will

- 1. Review the program.
- 2. Complete the program evaluation.
- 3. Have the opportunity to provide verbal feedback for future programs.

COURSE PASSING CRITERIA

The student must actively participate in classroom lecture and skills. DPR written tests passing criteria is 80%. Remediation may be allowed at the discretion of the staff instructors.

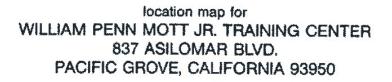
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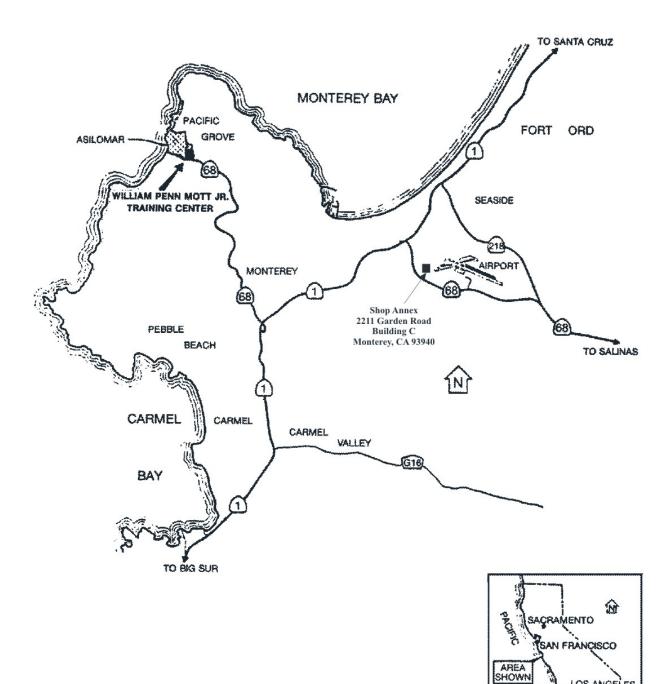
Three weeks may seem like a long time but there is a lot of detailed information for you to learn along with all of the skills. Skills testing is timed and you must pass the critical criteria within each skill; put the effort in ahead of time to prepare.

It is suggested that you try and obtain an EMT text and start reading up on all of the topics that we address over the course of the first week. This will help you immensely coming into the program.

Many good texts and tests are also available online. They are relatively inexpensive and have many National Registry style written test questions.

Visit the National Registry website and become familiar with the Registry program, skills and testing formats (<u>www.nremt.org</u>).





OCEN

LOS ANGELES